

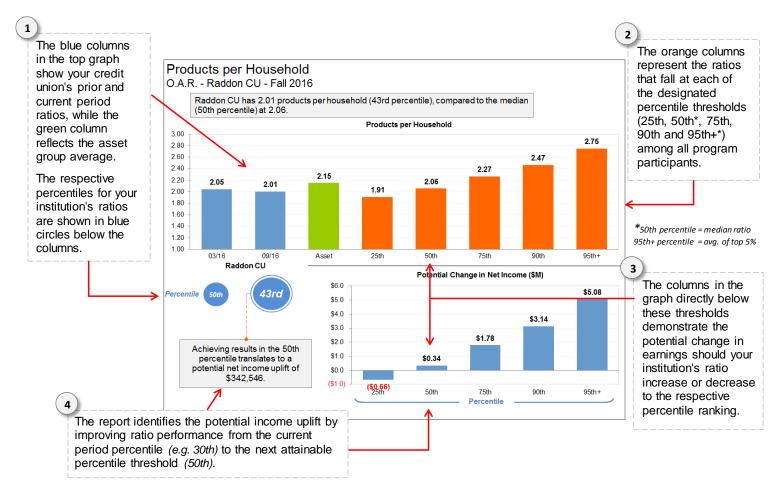
FinancialEdge Community Credit Union

Winter 2017

Data as-of 12/31/2016

#### Introduction

The *Opportunities Assessment Report* (*O.A.R*) is designed to bring focus to the strategic initiatives that have the greatest potential earnings impact for your organization. This report assesses your institution's current performance on key organizational metrics and then quantifies the potential chane to earnings if your performance improves or worsens. **An explanation of how to interpret the report's design is demonstrated below**:





## Growth

- Loan to Deposit Ratio
- Loan Share of Wallet
- Gen Y Loan Share of Wallet
- Services per Household
- New Household Loan Penetration
- Cross-Sold Households
- Net Household Growth
- Investment Services Penetration

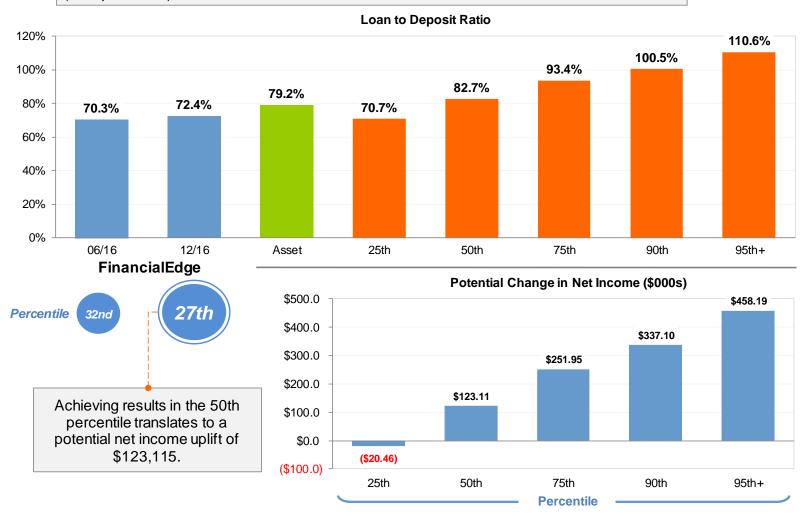




#### Loan to Deposit Ratio

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge has a 72.4% (27th percentile) loan-to-share ratio compared to the median (50th percentile) at 82.7%.

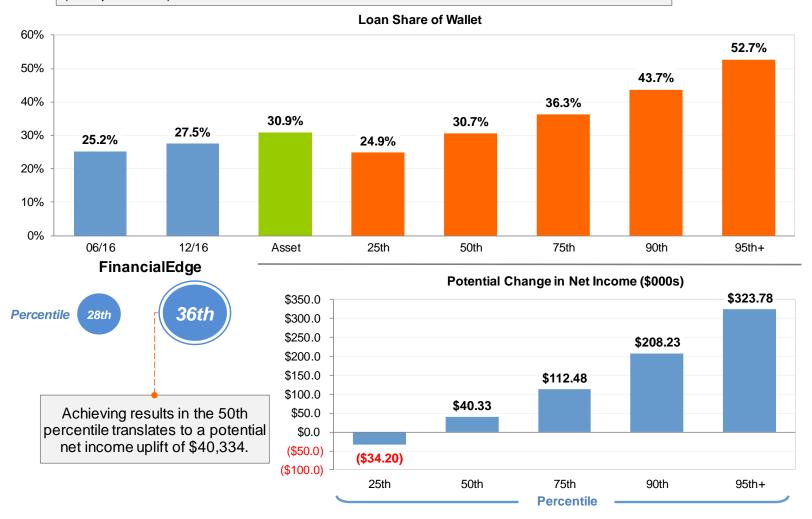




#### Loan Share of Wallet

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge's loan share of wallet is 28% (36th percentile), compared to the median (50th percentile) at 31%.

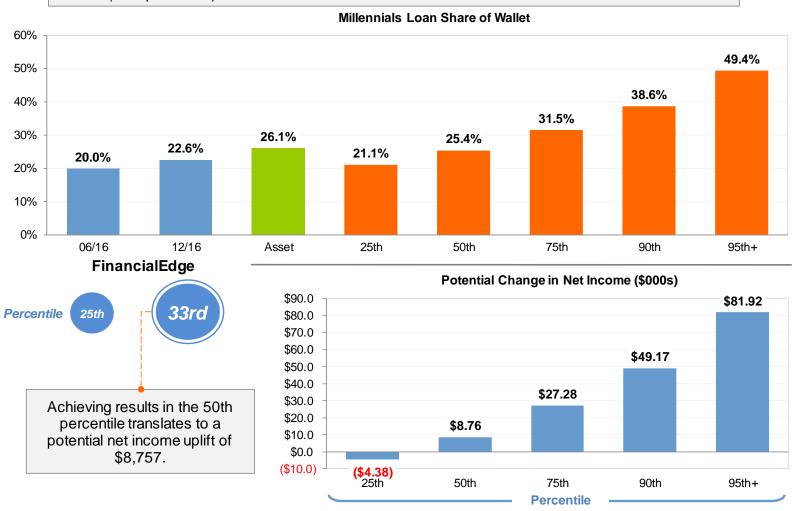




#### Loan Share of Wallet with Millennials

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge's share of Millennial members' loan wallet is 23% (33rd percentile), compared to the median (50th percentile) at 25%.

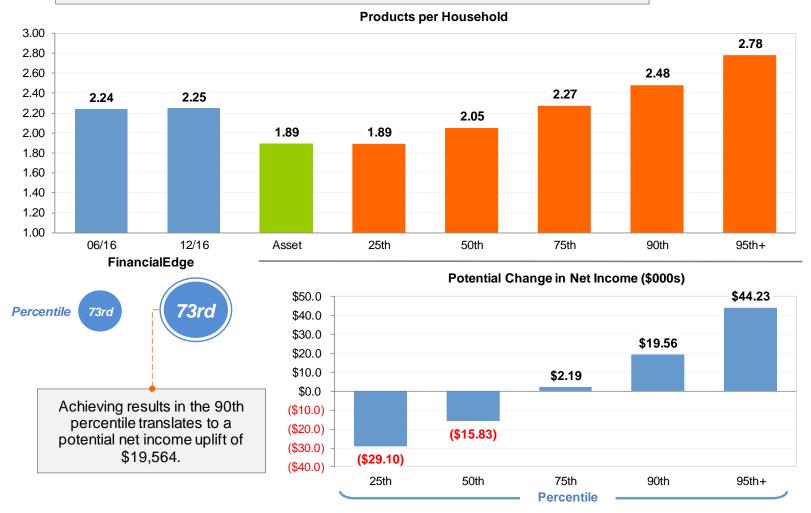




#### Products per Household

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge has 2.25 products per household (73rd percentile), compared to the median (50th percentile) at 2.05.

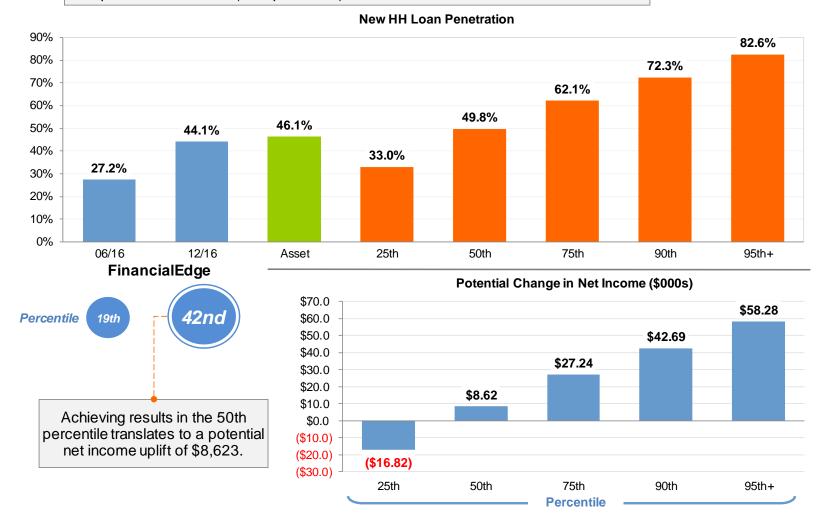




#### New Household Loan Penetration

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge's loan penetration into new households is 44.1% (42nd percentile), compared to the median (50th percentile) at 49.8%.

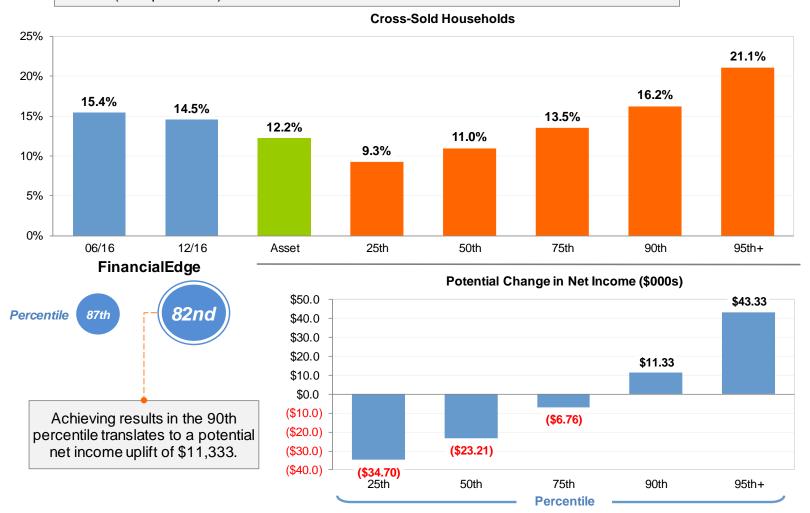




#### **Cross-Sold Households**

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge's cross-sold household ratio is 14.5% (82nd percentile), compared to the median (50th percentile) at 11.0%.

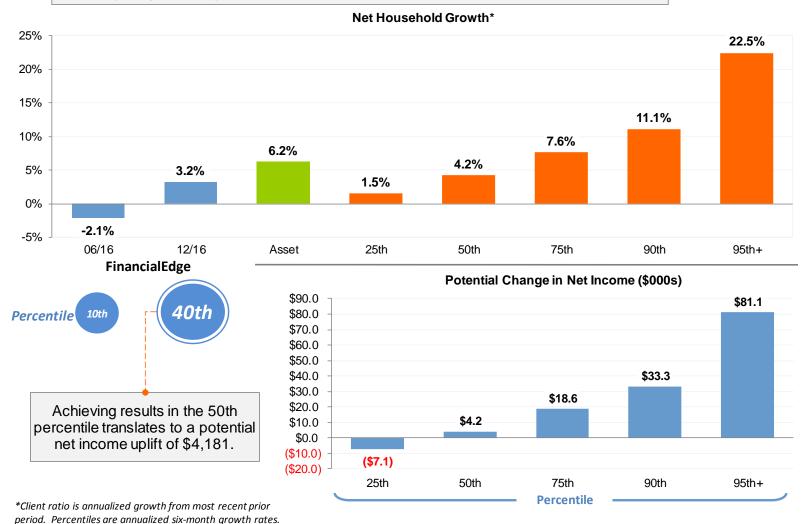




#### **Net Household Growth**

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge has a household growth rate of 3.2% (40th percentile), compared to the median (50th percentile) at 4.2%.

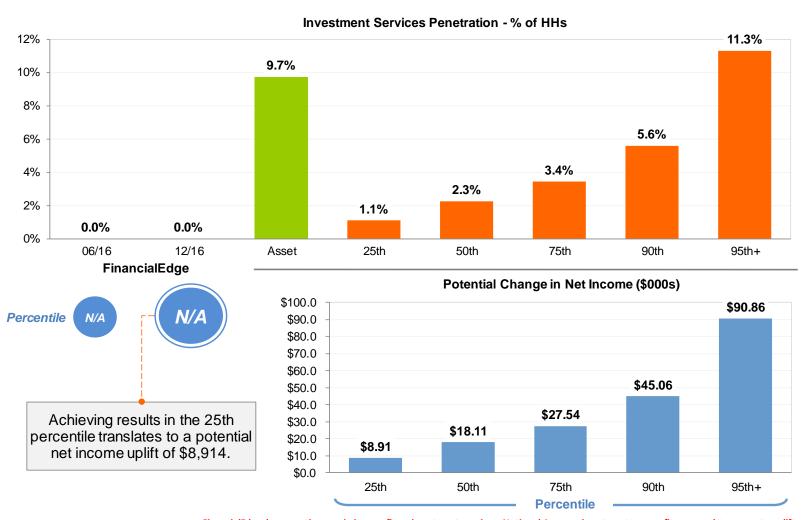




#### **Investment Services Penetration**

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge did not supply information regarding its investment services.



FinancialEdge has negative or missing profit on investment services; National Average investment svc profit was used to compute uplift.



## **Earnings**

- Non-Interest Income per Household
- Net Interest Margin
- Earning Asset Yield
- Cost of Funds
- Checking HH Cross-Sell Profit
- New Household Profit
- Unprofitable Households

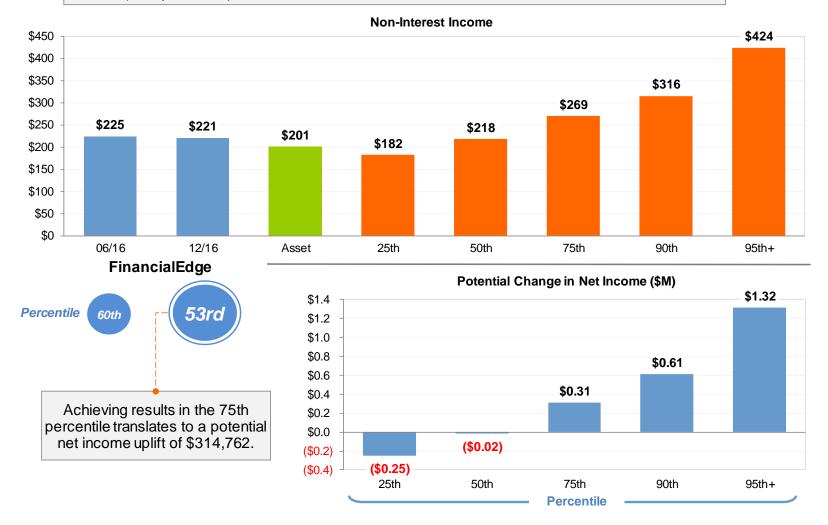




#### Non-Interest Income per Household

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge's non-interest income per household is \$221 (53rd percentile), compared to the median (50th percentile) at \$218.

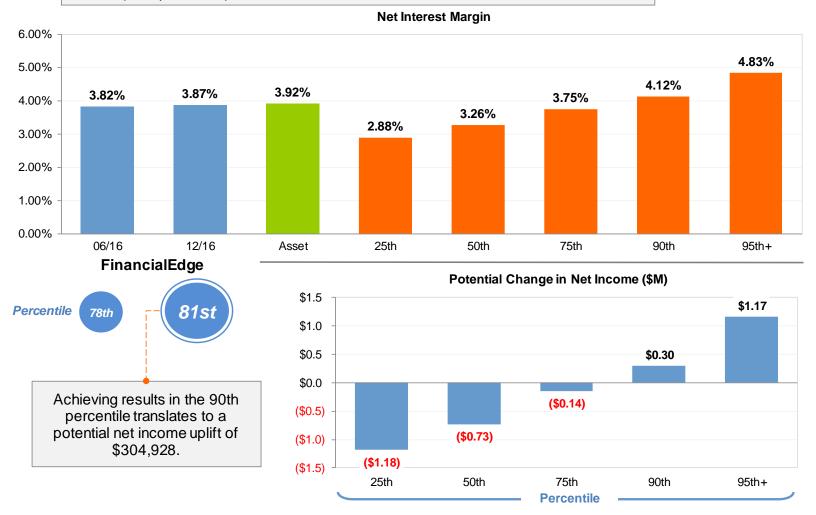




#### Net Interest Margin

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge has a 3.87% net interest margin (81st percentile), compared to the median (50th percentile) at 3.26%.

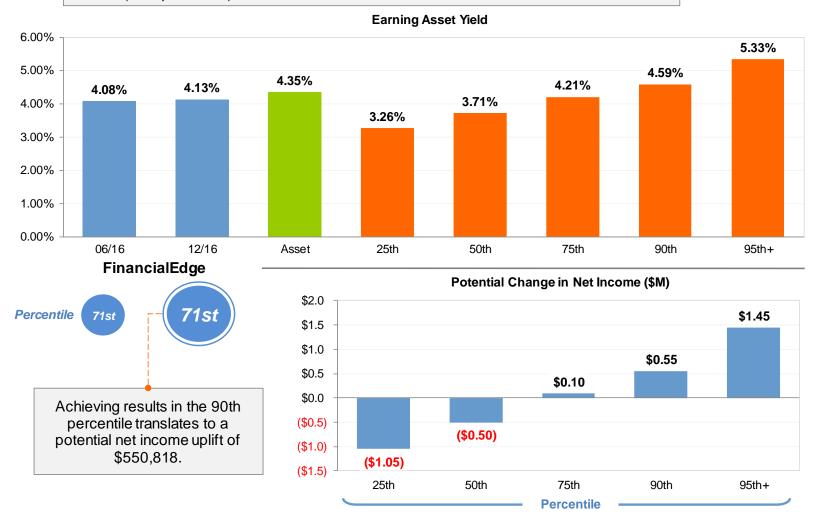




#### **Earning Asset Yield**

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge has a 4.13% yield on earning assets (71st percentile), compared to the median (50th percentile) at 3.71%.

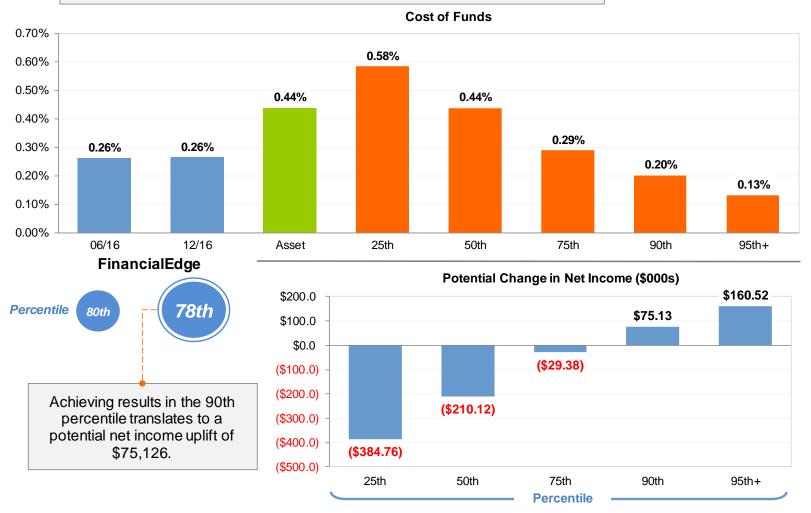




#### Cost of Funds

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge has a 0.26% cost of funds (78th percentile), compared to the median (50th percentile) at 0.44%.

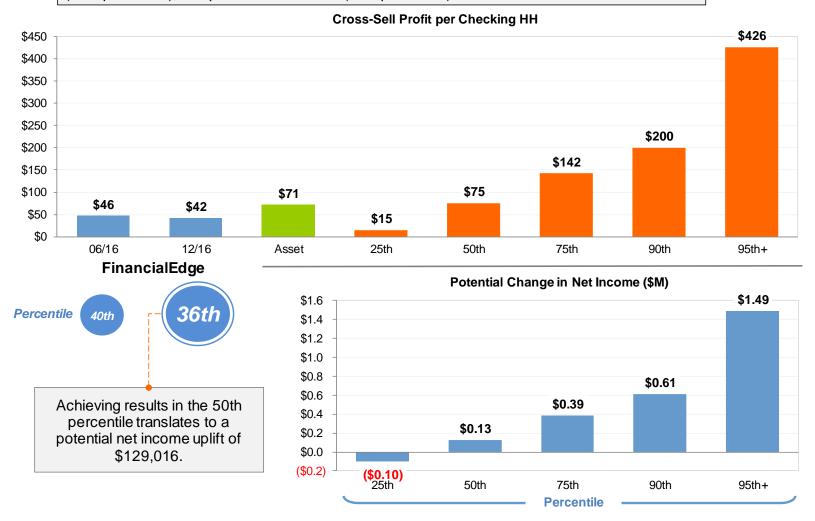




#### Checking Household Cross-Sell Profit

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge's average profit on cross-sales to checking households is \$42 per household (36th percentile), compared to the median (50th percentile) at \$75.

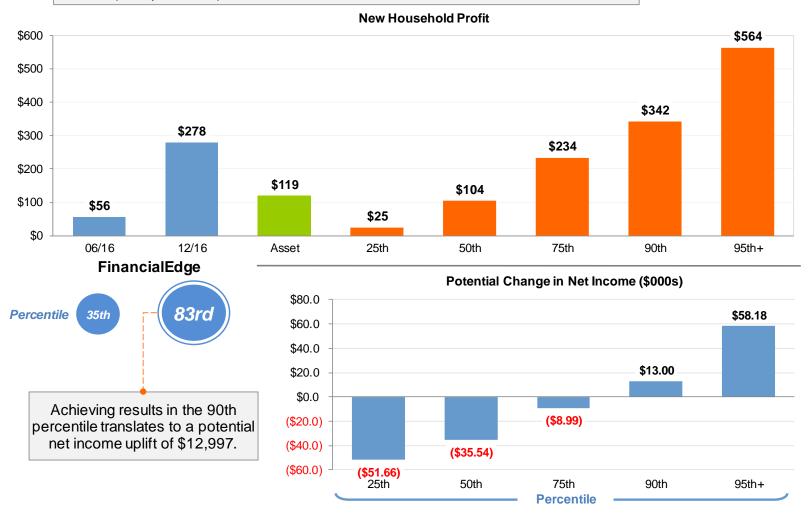




#### New Household Profit

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge's new household profit is \$278 (83rd percentile), compared to the median (50th percentile) at \$104.

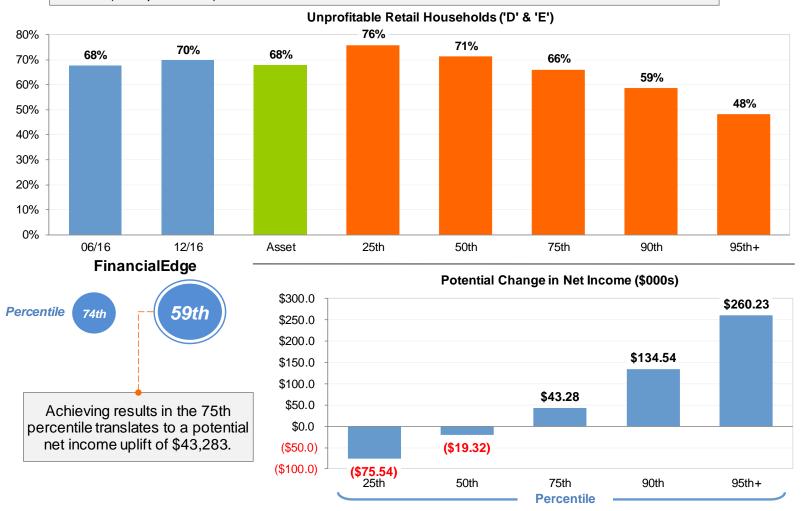




#### Unprofitable Retail Households

#### O.A.R. - FinancialEdge - Winter 2017

At FinancialEdge, 70% of retail households are unprofitable (59th percentile), compared to the median (50th percentile) at 71%.



A lower percentage of 'D' and 'E' households corresponds to higher percentiles.



## **Efficiency & Delivery**

- Efficiency Ratio
- Revenue per Employee
- Debit Card Transaction Volume
- Credit Card Transaction Volume
- E-Statement Usage





#### Efficiency Ratio

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge's efficiency ratio is 89% (7th percentile), compared to the median (50th percentile) at 77%.



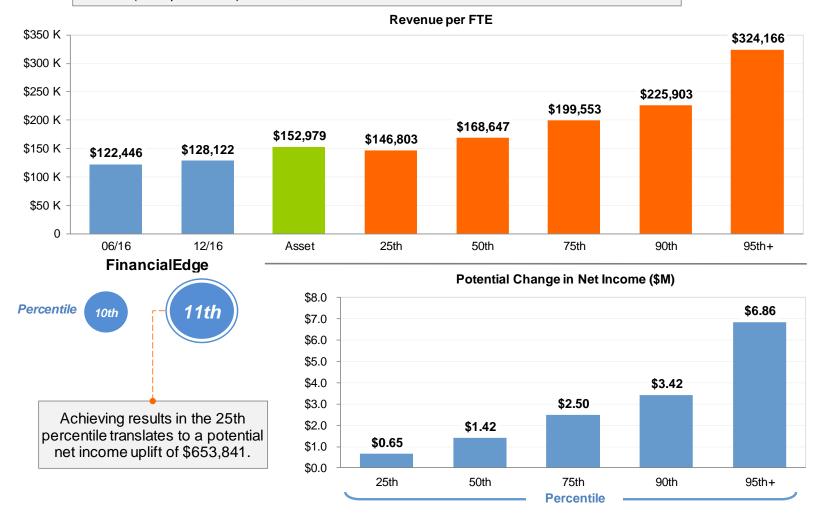
A lower efficiency ratio corresponds to higher percentiles.



#### Revenue per Employee

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge's revenue per employee is \$128,122 (11th percentile), compared to the median (50th percentile) at \$168,647.

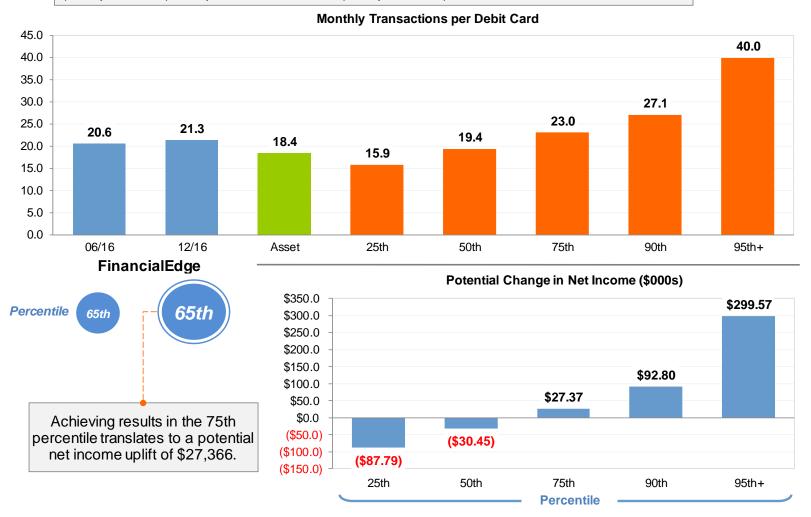




#### **Debit Card Transaction Volume**

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge's average transaction volume per debit card is 21.3 transactions per month (65th percentile), compared to the median (50th percentile) at 19.4.

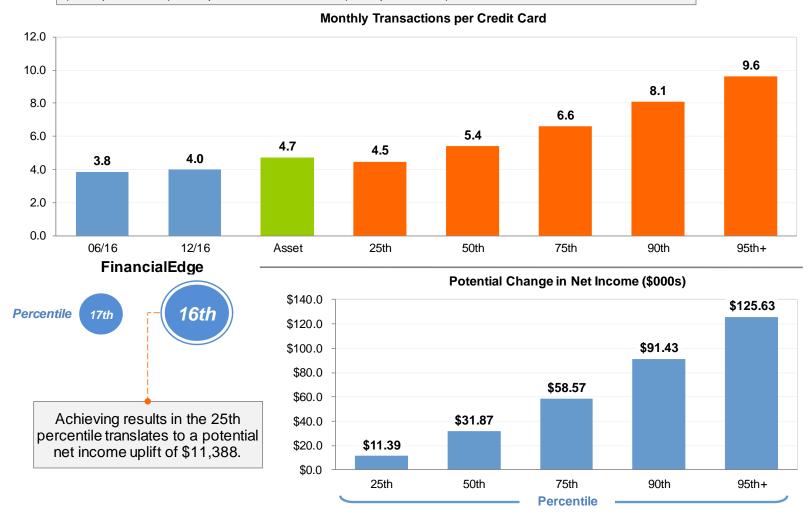




#### Credit Card Transaction Volume

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge's average transaction volume per credit card is 4.0 transactions per month (16th percentile), compared to the median (50th percentile) at 5.4.

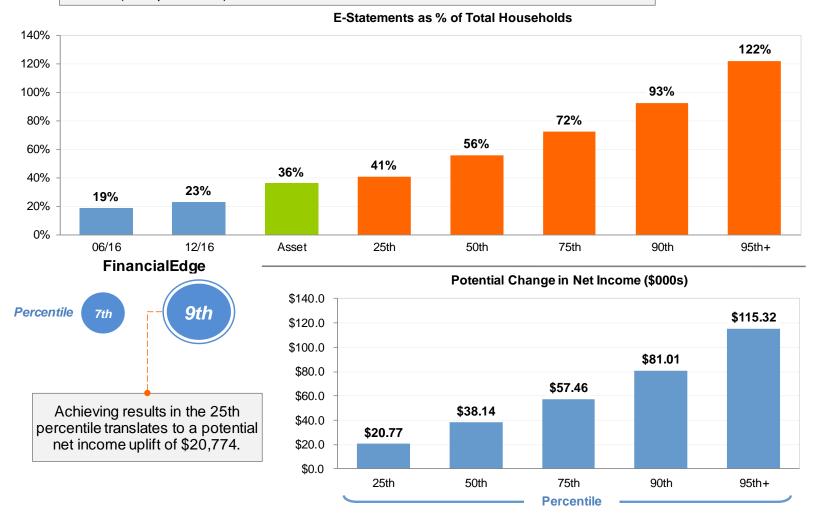




#### E-Statement Penetration

#### O.A.R. - FinancialEdge - Winter 2017

FinancialEdge's e-statement penetration is 23% (9th percentile), compared to the median (50th percentile) at 56%.





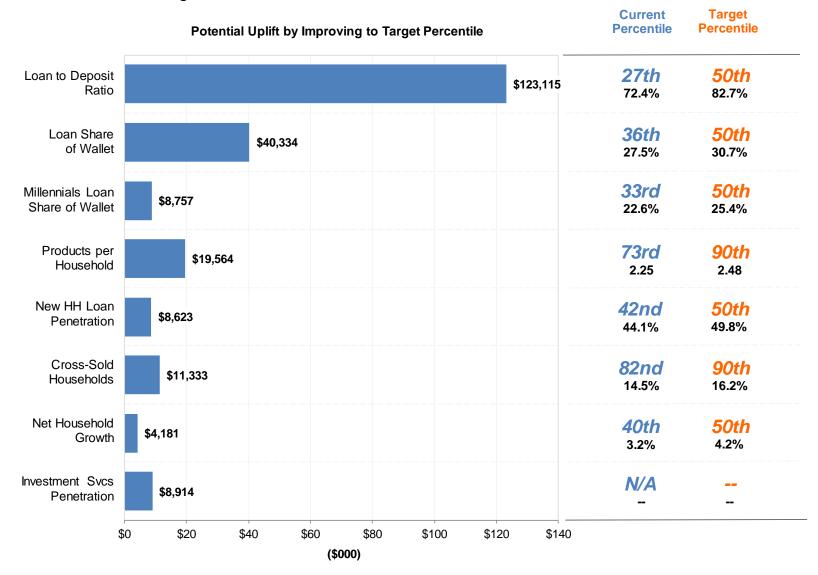
## **Opportunities Assessment Report**Summary of Uplift Potential

- The following slides summarize the potential uplift for each ratio should your organization improve performance from the current percentile/ratio to the target percentile/ratio.
- These estimates represent only the standalone opportunity from improved performance on each respective ratio. That is, the results shown are mutually exclusive and should not be considered cumulatively.
- Consider that some ratios capture a broader measure of performance than others and, in turn, may inherently reflect greater income potential.
  - For example, ratios that measure loan growth (Loan to Share, Loan Share of Wallet) contain more inherent income potential than ratios with a more targeted focus (New Household Profit, E-statement Penetration)
- Keeping these factors in mind, the results will help highlight the particular areas of performance that warrant the greatest strategic consideration for your organization.



#### Summary of Growth Opportunities

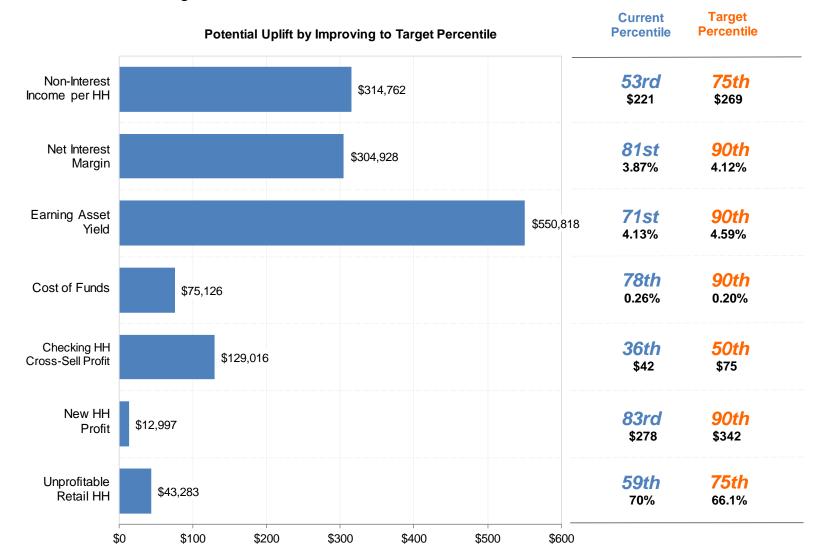
O.A.R. - FinancialEdge - Winter 2017





#### Summary of Earnings Opportunities

O.A.R. - FinancialEdge - Winter 2017





#### **Summary of Efficiency Opportunities**

O.A.R. - FinancialEdge - Winter 2017

